

Customer Complaint Disposition

Customer:

Address:

Product Description:

Customer Complaint:

Date Rec'd:
Invoice #:
P/O:

DISCREPANT
PART(S) RETURNED

PHOTO OF
PART(S) ATTACHED

DRAWING OR
LETTER ATTACHED

Customer's Signature: _____

ICE Analysis and Disposition:

Action Taken:

Manager: _____

QC: _____